

# Using SystemOne with Dragon Medical One

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These instructions are correct at the date of writing. For further assistance, consult the SystemOne Online Help.

## Document History

Version	Date	Updated by	Approved by	Description
1.0	25/03/2022	Tom Hardy		Document created.
1.1	30/03/2022	Elenor Sims		Draft created.
1.2	01/12/2022	Elenor Sims	Tom Hardy	Updated to represent live status
1.3	02/05/2023	Tom Hardy	Lucy Young	Minor formatting changes

These instructions are correct at the date of writing. For further assistance, consult the SystemOne Online Help.

## Dragon Medical One Integration

TPP have worked with Nuance Communications to better integrate their Dragon Medical One product with SystemOne. This document provides guidance on how to tailor SystemOne to get the best out of this integration. For troubleshooting issues with Dragon Medical One (DMO) products please contact Nuance technologies via +44 (0)2030 274217

**To use Dragon Medical One within SystemOne a valid license is required. For sales enquiries contact Nuance via this [link](#).**

### *What functionality does this integration provide?*

Dragon Medical One is a Cloud-based, UK GDPR-compliant speech recognition solution. Dragon Medical One is simple to install and always up to date with dynamic dictionaries; meaning new medical terminology and drug names are added automatically. No extra hardware is required with the Dragon PowerMic Mobile App, allowing users to turn their smartphone into a microphone wherever they are working.

Using Dragon Medical One in conjunction with SystemOne means users are able use their voice to capture free-text narrative directly into the system. Additionally, users are able to navigate aspects of the SystemOne application using their voice.

### *How do I enable this functionality?*

Login to SystemOne, navigate to System > PC Settings > User Interface > Speech Control > 'Enable speech control' Select Nuance Dragon Medical One in the dropdown menu.

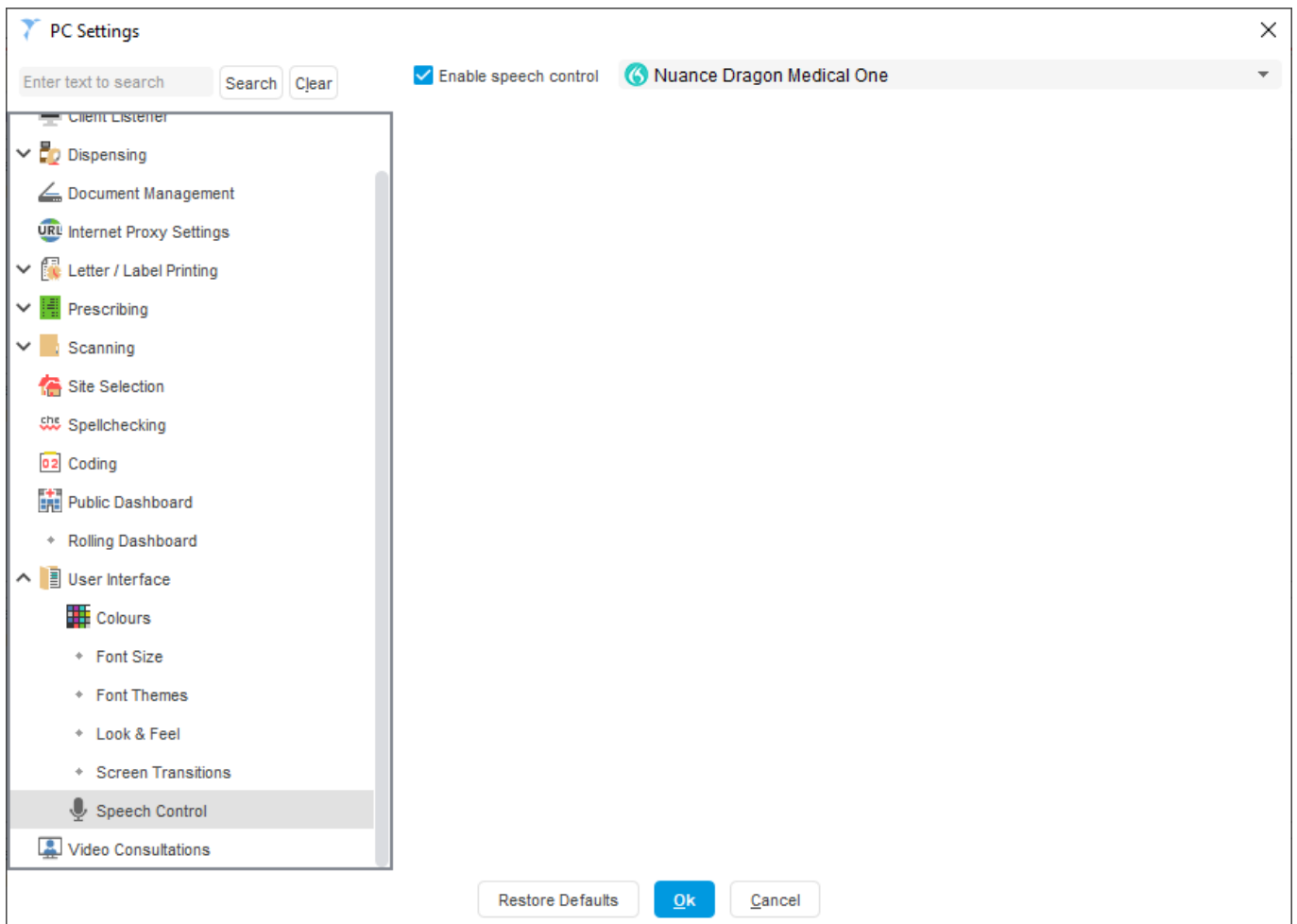


Figure 1: SystemOne Speech Control PC Setting

## Managing step-by-step commands

A powerful feature of the Dragon Medical One application is that it allows you to link spoken phrases to keyboard shortcuts e.g. Pressing F10 in SystemOne launches the 'Quick Patient search' dialog. Dragon Medical One can be configured to listen for a certain phrase e.g. "Go to Patient Search", and when it hears the command, will take the action of pressing the F10 key on the keyboard.

In order to give users a head start with this configuration TPP have built a pack of commands that can be downloaded from our website [here](#). These can then be imported onto your local instance of the Nuance Management Centre. Please contact Nuance Communications if you require support with this activity.

Examples of the commands provided in this pack include;

<b>Voice command</b>	<b>Action</b>
<b><i>Patient Search</i></b>	Launches the F10 quick patient search dialog
<b><i>Save record</i></b>	Saves the patient record that is currently retrieved
<b><i>Spell check</i></b>	Checks the spelling of the text captured in the text field currently selected
<b><i>Go to Appointments Ledger</i></b>	Navigates to SystemOne's Appointments Ledger screen
<b><i>Lock SystemOne</i></b>	Locks the SystemOne screen
<b><i>Next patient</i></b>	Sends a message to the attached call board, calling for the next patient to attend the clinic
<b><i>Create reminder</i></b>	Launches the 'Create reminder' dialog within the currently retrieved patient record
<b><i>New task</i></b>	Launches the 'New task' dialog
<b><i>New drug</i></b>	Launches the dialog to record a new prescription
<b><i>Record new address</i></b>	Launches the dialog to record a new patient address

Additionally, some key voice commands are provided that allow users navigate through system dialogs using their voice

<b>Voice command</b>	<b>Action</b>
<b><i>OK</i></b>	Press the 'Ok' button on the active dialog
<b><i>Next</i></b>	Navigate to the next field on the dialog
<b><i>Close</i></b>	Close the current window that is open

These instructions are correct at the date of writing. For further assistance, consult the SystemOne Online Help.

## Local configuration of step-by-step commands

Users can set up local configurations of commands using the DragonBar.

Navigate to DragonBar Menu > Manage Step-by-step Commands...



Figure 2: DragonBar Menu

Here you can add your own shortcuts linked to spoken phrases.

These shortcuts can then be accessed via the Nuance Management Centre and imported onto your local instance from your user commands. Please contact Nuance Communications if you require support with this activity.

### Clinical tree configuration

Users can configure their patient tree and assign shortcuts to jump to nodes more easily. This can be done by either searching 'Tree Configuration' in the search features bar or right clicking the clinical tree when in a record and selecting 'Tree Configuration'.

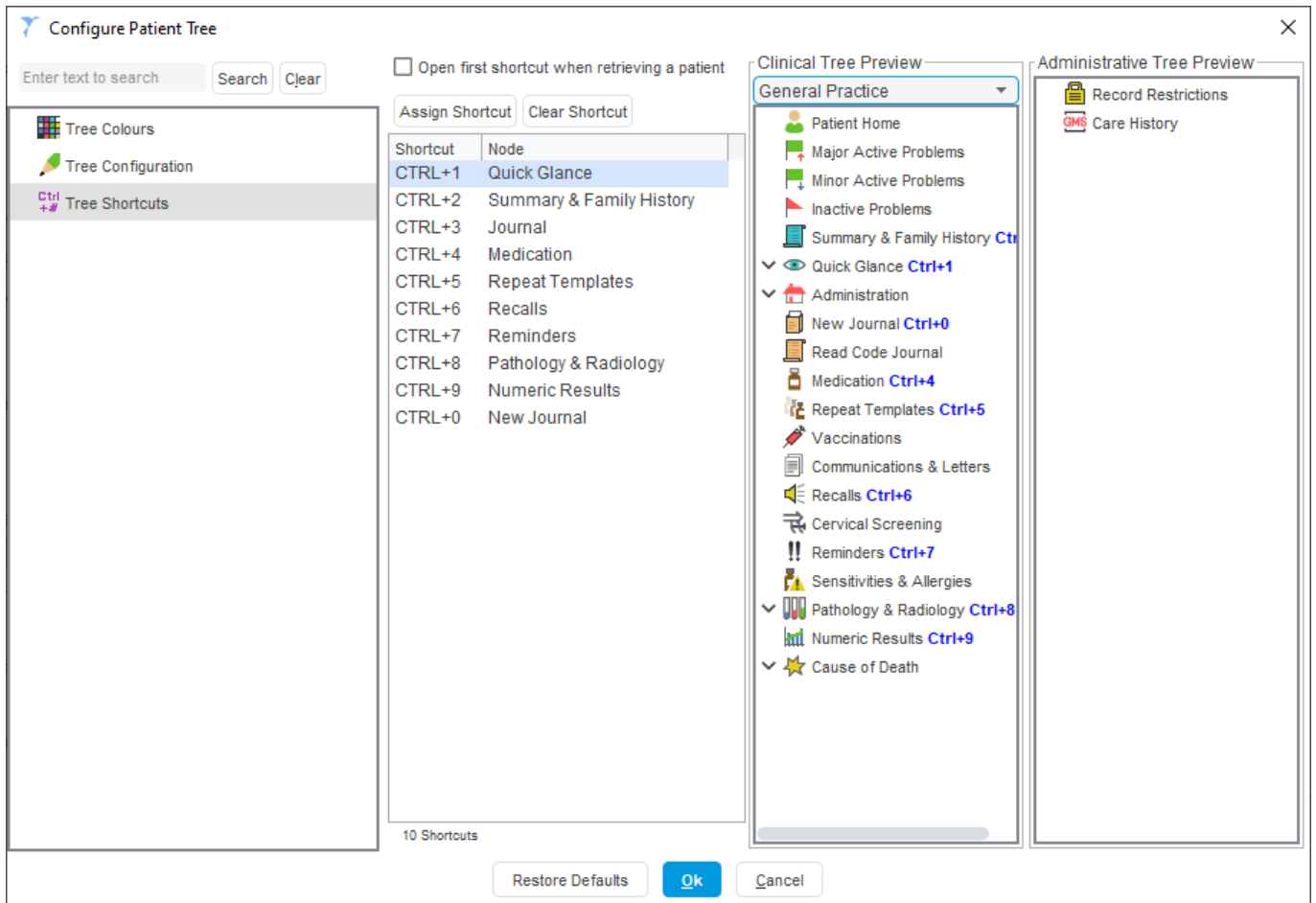


Figure 3: Configuring the Patient Tree

This brings up the following dialog where keyboard shortcuts can be set for user's most commonly used nodes to allow quick access to them. These shortcuts can then be linked to spoken phrases with Nuance.

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### Launcher configuration

The Launcher is a tool that can be used to quickly launch templates, protocols, auto consultations and questionnaires.

This dialog is accessed by pressing F12, and then a letter is assigned to launch your chosen action.

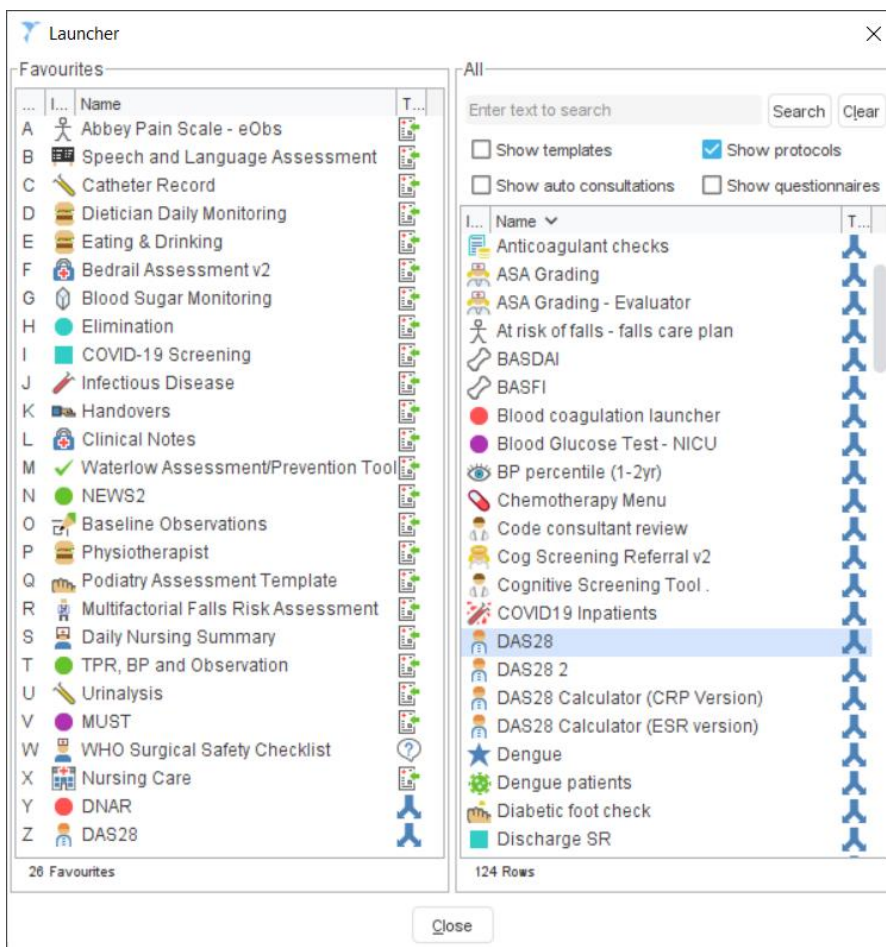


Figure 4: Configuring the Launcher

Setting up these shortcuts to spoken phrases is done using the DragonBar menu.

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The following shows how you would set up a command to launch the NEWS2 template:

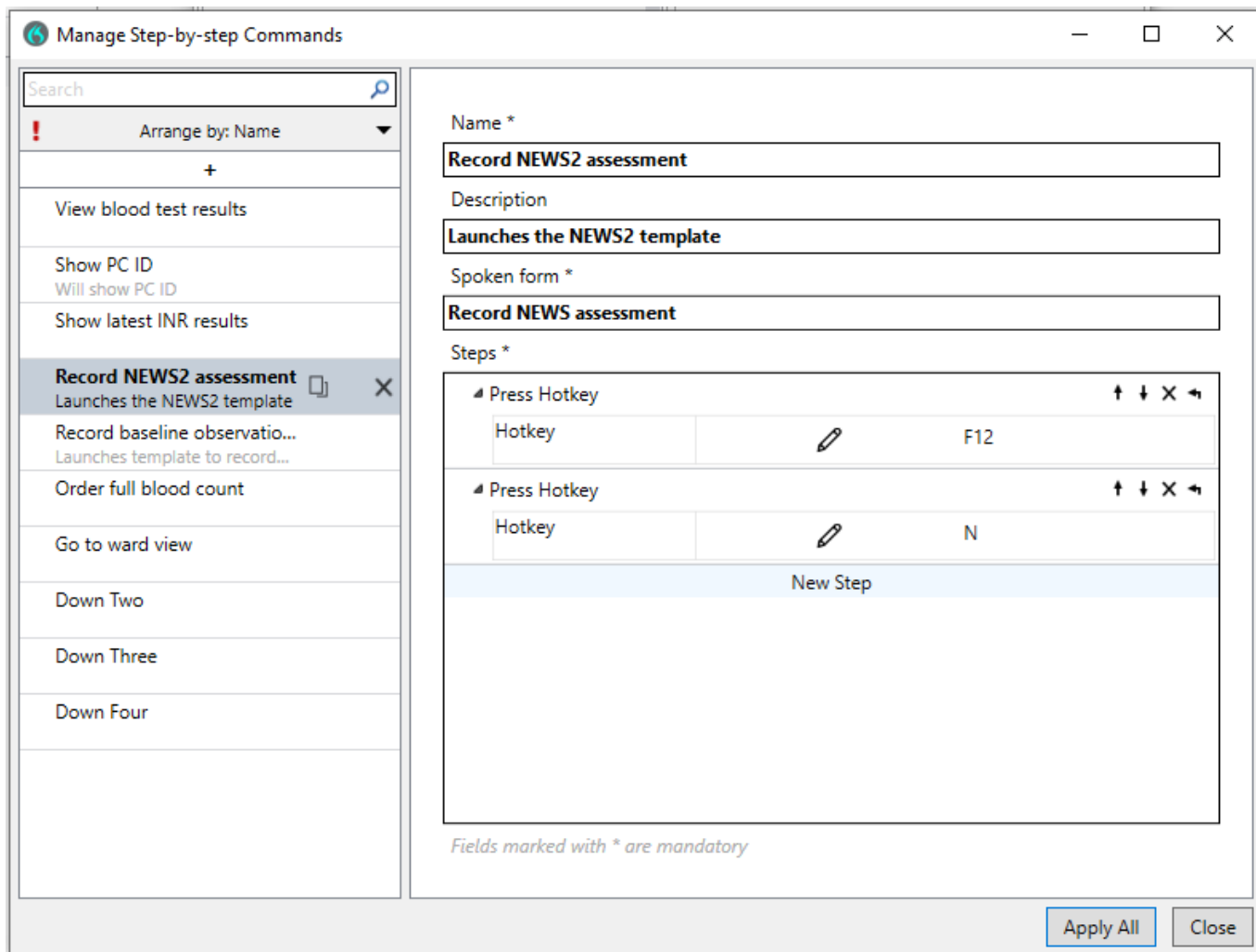


Figure 5: Managing Step-by-step Commands

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## Frequently Asked Questions

### *What if I can't see the Speech Control node in PC settings?*

Contact TPP via [SystemOneSetup@tpp-uk.com](mailto:SystemOneSetup@tpp-uk.com)

### *Why is my spoken phrase not triggering the expected action?*

Some SystemOne shortcuts trigger different actions depending on the screen you are on.

E.g. Alt+O launches the Appointments Overview from the home screen, however selects 'Okay' from some dialogs.

### *How do I obtain a license for Dragon Medical One?*

Please contact Nuance via [this webpage](#).